

✨ Join Our Team! ✨

Retail Team Leader – Swanage Railway

Location: Swanage (with travel across the railway)

Hours: Part-time, 25 hrs/week (evenings & weekends)

Salary: £17,000 per year

Love retail? Enjoy leading a team? Want to make visitors' days special?

We're looking for a **hands-on Retail Team Leader** to:

- Lead our shops, kiosks & pop-up outlets
- Support staff & volunteers with guidance & training
- Deliver excellent customer service & encourage friendly upselling
- Keep our stores clean, attractive & fully stocked

You'll need:

- ✓ Retail, hospitality, or visitor attraction experience
- ✓ Leadership confidence & strong people skills
- ✓ Practical, hands-on attitude & multitasking ability
- ✓ Willingness to work weekends, bank holidays & events

Why join us?

Be part of a passionate team bringing history to life, supporting visitors, and making a real difference in a unique heritage setting!

👉 **HOW TO APPLY**

Email – Recruitment@swanagerailway.co.uk for an application form